

SASIDHAR GUNTURU

Program Manager

Address : E-411, Palace Heights, Sivaji Nagar, Kurmannapalem, Aganampudi Visakhapatnam (530046)

PROFILE SUMMARY

- Possess extensive experience and deep knowledge in successfully managing complex FinTech projects and IT infrastructure initiatives, ensuring alignment with industry standards, regulatory requirements, and technological advancements to deliver scalable and sustainable solutions.
- Proven track record of effectively managing programs from inception to completion, encompassing comprehensive planning, execution, and proactive stakeholder communication, ensuring seamless delivery and client satisfaction.
- Highly skilled in orchestrating software development projects across diverse domains, including finance, healthcare, e-commerce, and more, leveraging versatile expertise to navigate unique challenges and deliver tailored solutions.
- Demonstrates exceptional leadership capabilities at a directorial or head of department (HOD) level, driving high-performance teams to excel and innovate while maintaining a strategic focus on project objectives and organizational growth.
- A results-driven professional committed to achieving project milestones, optimizing resource utilization, managing budgets effectively, and delivering superior-quality outcomes within established timelines, consistently exceeding expectations.
- Exhibits strong interpersonal and relationship-building skills, proficient at fostering collaborative partnerships with stakeholders, clients, and cross-functional teams to define clear project objectives, expectations, and deliverables.
- Actively embraces technological advancements and industry best practices, integrating innovative solutions and cutting-edge technologies to enhance project efficiency, scalability, and competitiveness in the rapidly evolving IT landscape.
- Proactively implements continuous improvement strategies and rigorous quality assurance measures to refine project processes, mitigate risks, and ensure the consistent delivery of high-value solutions that meet or exceed client requirements and expectations.

TECHNICAL SKILLS

- **Operating Systems:** Android, DEC-Unix, Solaris
- **Languages/GUIs:** C, C++, SQL, COBOL, VB6, Android
- **RDBMS:** MS-SQL, Oracle 7.X/8.X, DB2, MS Access2000
- **Protocols:** DNP3, BBC-Indactic 8088
- **Hardware Testing:** IBM's Maui, Cannavaro Blades (P6 Blades)
- **Quality:** PCI audits as per CMMI model for delivery projects
- **Tools:** MS Project, Rally/JIRA (Agile), MS Office Suite, Internal Tools for Bug Tracking
- **Cloud Technologies:** AWS (VPC, Peering, Load Balancing, AutoScaling, Linux Commands)

CORE COMPETENCIES

- Strategic Planning, Risk Management, Compliance Standards
- Innovation Strategies, Stakeholder Collaboration, Operational Optimization
- Business Continuity Planning, Vendor Relationship Management
- IT Procurement, Outsourcing Strategies

TRAININGS

- ITIL v3 Foundation Certified, APMG
- A PMP® Certified, PMI, PA, USA
- Agile Scrum Master, International Scrum Institute
- DevOps Generalist Certificate, International DevOps Certification Academy www.devops-certification.org
- AWS + DevOps - 3 month training Q1, 2024

EDUCATION

- **B.E (Electrical Engineering),** Bhilai Institute of Technology, Pt. Ravi Shankar Shukla University, India, 1995
- **Advanced Diploma in Software Engineering,** APTECH, India, 1995

HIGHLIGHTS

- Led a series of cost optimization initiatives resulting in reduction in project expenses across multiple IT programs, while maintaining high-quality deliverables and stakeholder satisfaction.
- Successfully managed and delivered software development projects with on-time completion rate, exceeding industry benchmarks and enhancing organizational credibility.
- Enhanced stakeholder engagement and satisfaction scores through proactive communication, collaborative decision-making, and tailored project reporting, strengthening client relationships and project outcomes.

PROJECTS

- **GEHC client:** Led BDD-based Agile Scrum team delivery using Jbehave and Junits for Core Java code, managed project with JIRA, ALM, and Software Impact Analysis as Onsite Project Manager/ScrumMaster
- **Cisco client:** Accountable for a large 2-decade engagement with HCL for Cisco client, working in Program/Delivery Manager since fall 2012
- **Xerox FFPS Hardware Integration Engagement:** Managed half-billion-dollar engagement with 1000 FTEs over 5 years for Xerox, working as Program Manager for hardware integration
- **VLSI:** Conducted quarterly POWER reviews and prepared periodic slideshows individually as Delivery Manager for the VLSI project

WORK EXPERIENCE

FINWELL Technologies Pvt. Ltd., Hyderabad, India (Apr 2022 – Mar 2023)

Designations: Program Manager

Key Result Areas:

- Developing and executing comprehensive project plans, timelines, and budgets in collaboration with cross-functional teams, ensuring projects are being successfully delivered on schedule and within allocated budgets.
- Conducting regular project status meetings, delivering detailed updates to stakeholders, and promptly addressing any emerging issues or risks.
- Optimizing utilization of project resources, including personnel, budget allocations, and equipment, to maximize efficiency and productivity throughout project cycles.
- Cultivating transparent communication and collaboration among team members, stakeholders, and external partners.
- Implementing rigorous monitoring of project progress and performance metrics, identifying improvement opportunities, and executing corrective actions to ensure project success and quality outcomes.
- Working as the primary point of contact for project inquiries, escalations, and issue resolution, ensuring prompt and effective resolution of project-related concerns.
- Maintaining project documentation and reporting, ensuring accuracy, completeness, and adherence to organizational standards and regulatory requirements.
- Leading post-project reviews and facilitating lessons learned sessions to capture successes, challenges, and areas for improvement, driving continuous enhancement of project management practices and outcomes.
- Contributing to the development and implementation of best practices, processes, and tools to enhance overall project management capabilities across the organization, promoting continuous improvement and operational excellence.

Accomplishments:

- Spearheaded the implementation of Agile (Sprint) based Product Delivery, transitioning from a traditional waterfall approach, within a Product Company.

- Successfully managed technical team resource augmentation through strategic hiring initiatives, facilitating the roll-out of product offerings in the B2B sector.
- Worked as the SPOC for all client interactions and support related to the product.

FIN SOL Consultancy Pvt. Ltd., Visakhapatnam, India (Feb 2018 – Apr 2022)

Designations: Contracted Program Manager

Accomplishments:

- Drove business growth from \$1 Million to \$1.5 Million annually by implementing engineering practices in Delivery for V+ application projects within the Cards and Payments domain.
- Led efforts to address non-software project issues including regulatory compliance, documentation, and implementation, ensuring project success and client satisfaction.
- Elevated engineers' skill set in stakeholder management, resulting in the successful delivery of managed services within projects.

HCL Technologies Ltd., Chennai & Bengaluru, India (Aug'04 – Nov'15)

Designations: Project Manager (Engineering Services)

Accomplishments:

- Led as Scrum Master for two 4-6 month projects and worked as Project Management Office (PMO) for VLSI projects.
- Ensured strict compliance with CMMI quality standards across project lifecycles.
- Secured a new project approximately every 9-12 months and consistently acquired proficiency in new concepts.
- Held multiple roles including PMO, TechCEED Training Single Point of Contact (SPOC), Center of Excellence (CoE) lead, Delivery Manager, and Scrum Master, showcasing versatility and adaptability.
- Enhanced operational efficiency for a Fortune 50 client, Cisco, by reducing escalation resolution time from 72 to 48 hours through strategic resource allocation and functional reorganization of escalation and sustenance teams.
- Pioneered agile project monitoring using Rally, leading to successful project execution within specified timelines and budgets.

PREVIOUS EXPERIENCE

GE Power Services (India) Pvt. Ltd., Hyderabad (Apr'00 – Jan'04)

Designations: Systems Analyst

AppLabs (India) Pvt. Ltd., Hyderabad, India (Oct'99 – Mar'00)

Designations: Systems Analyst

CMC Ltd., Hyderabad (Oct'96 – Sep'99)

Designations: Systems Integrator